Triton College provides services and resources to support your success. Send an email to <u>studentassistance@triton.edu</u> or start your journey here: <u>https://library.triton.edu/academicsupportservices/home</u>

START HERE TO CONNECT WITH SERVICES AND RESOURCES

Students can see their Student Success Team, Class Schedule, Campus Events, and more in the Student Portal. Students are encouraged to contact <u>studentassistance@triton.edu</u> if they have questions and are not sure who to ask. Members of the Student Assistance team will reply promptly and ensure students obtain the information they need to succeed.

Email: studentassistance@triton.edu Phone: 708-456-0300, Ext. 3125

NEW: ACADEMIC COACHING

Need help building studenting skills (time management, study skills, organization, and more)? The Division of Academic Success offers academic coaching sessions Mondays through Thursdays in the Library. To learn more or schedule an appointment, contact <u>academiccoaching@triton.edu</u>. **Email:** <u>academiccoaching@triton.edu</u>

ACCESS AND ACCOMMODATIVE SERVICES

The Center for Access and Accommodative Services (CAAS) offers Kurzweil (text to speech) and Otter.ai (speech to text) software to all faculty, staff, and enrolled students to enhance learning. They also provide academic accommodations for students who have a diagnosed medical condition and/or disability. Students are encouraged to visit the CAAS webpage for instructions on how to request accommodations. Accommodations are not retroactively approved. Students who identify as neurodivergent are encouraged to reach out to learn about available services and resources, including the S.E.E.D. (Skill Enhancement and Employee Development) program.

Websites (including hours): <u>https://www.triton.edu/caas</u> and <u>https://www.triton.edu/seed/</u> Email: <u>caas@triton.edu</u> and <u>seed@triton.edu</u> Phone: 708-456-0300, Ext. 3917

ADVISING

The Academic Advising Department proactively supports and empowers students to develop and achieve their educational and career goals. Advisors are assigned based on specific curriculum. Virtual/in-person appointments and drop-in hours available. Scheduling appointments with advisors can be done <u>online</u>.

Website (including hours): <u>https://www.triton.edu/admissions-aid/advising/</u> Email: <u>advising@triton.edu</u> Phone: 708-456-0300, Ext.3728

CHILDCARE

The Child Development Center offers a range of high-quality, supervised educational programs for children aged 15 months to 5 years. **Enrollment application:** <u>Apply here</u> **Website (including hours):** <u>https://www.triton.edu/students/child-development-center/</u> **Email:** <u>childdevelopmentcenter@triton.edu</u> **Phone:** 708-456-0300, Ext. 3209

COMPREHENSIVE STUDENT SUPPORT

Retention Specialists provide personal and academic support to students to help them succeed at Triton and beyond. They can assist in areas such as time management, study skills, goal setting, career exploration, academic planning, personal concerns, and more.

School of Business & Technology: Lena Musa, Retention Specialist
Website: https://www.triton.edu/about/dept/academic/school-of-business-and-technology/

Email: lenamusa@triton.edu Phone: 708-456-0300, Ext. 3256

 School of Health Careers & Public Services: Tiffany Irby, Retention Specialist Website: <u>https://www.triton.edu/about/dept/academic/school-of-health-careers-public-service-programs/</u> Email: tiffanyirby@triton.edu Phone: 708-456-0300, Ext. 3982

TRIO Student Support Services provides academic and other support services to college students to increase student retention and graduation rates, facilitate their transfer from two-year to four-year colleges, and foster an institutional climate supportive of success. They service students who are income eligible, first generation, and individuals with disabilities. Eligible students must be working toward completion of a certificate and/or their first associate degree. **Online application:** <u>Apply here</u> **Website (including hours):** <u>https://www.triton.edu/students/trio/</u> **Email:** <u>triosss@triton.edu</u> **Phone:** 708-456-0300, Ext. 3386

TRIUMPH & SURGE is a minority retention program, designed to increase the number of minority students completing from Triton College. Staff provides academic support, one-on-one mentoring and coaching, career exploration and development, community service projects, and assistance in transitioning to a four-year institution or into the workforce. **Online application:** <u>Apply here</u> **Website:** <u>https://www.triton.edu/students/triumph-and-surge/</u> **Email:** <u>surgeandtriumph@triton.edu</u> **Phone:** 708-456-0300, Ext. 3795

COUNSELING & WELLNESS SUPPORT SERVICES

Triton College Counseling & Wellness Support Services offers mental health and wellness services. Current students can meet with counselors by appointment regarding a wide variety of concerns, including managing stress, developing career goals, personal development, and understanding college policies. Counselors may refer students to the appropriate campus and/or community resources to best serve the needs of the student.

Website (including hours): https://www.triton.edu/students/counseling/

Email: counsel@triton.edu Phone: 708-456-0300, Ext. 3588

24/7 assistance: AllOne Health: Go to perspectivesItd.com/login and click on "Sign Up." Then enter the Student Code (TRI004) and your @triton.edu email address. Call 800-456-6327, no account needed.

FOOD AND ESSENTIAL SUPPLIES

Troy Mart provides free food and personal care items to all students who self-identify their needs. **Online application:** <u>Apply here</u>

Website (including hours): <u>https://www.triton.edu/troymart/</u> Email: <u>troymart@triton.edu</u> Phone: 708-456-0300, Ext. 3919

HEALTH SERVICES

The Health Services Department is staffed by experienced Registered Nurses who address the needs of our students from physical assessment to health education and prevention to referrals and wellness. Services are free and confidential. Lactation rooms are located in B-161L and G-109. Website (including hours): https://www.triton.edu/students/health-services/ Email: https://w

LIBRARY

Students may borrow laptops, headsets, web cams, graphing calculators, chargers, and more. The Library provides access to textbooks, books, and online eresources, including databases, journals,

ebooks, magazines, and streaming media. The Library has four large study rooms available to students as well as the Silent Study Room, designed to accommodate students with various neurodiverse study needs. Students may use their Triton ID to check out materials and scan/print from several Library printers. Librarians are available for in-person or virtual research assistance.

Website (including hours): <u>https://library.triton.edu/home</u> Email: librarians@triton.edu Phone: 708-456-0300, Ext. 3215

PAYING FOR COLLEGE

Financial assistance in the form of grants, loans, work on campus, or scholarships may be available. Whatever your financial status, Financial Aid staff can assist students in affording college. **Website (including hours):** <u>https://www.triton.edu/admissions-aid/financial-aid/</u> **Email:** <u>finaid@triton.edu</u> **Phone:** 708-456-0300, Ext. 3155

TECHNOLOGY AND SOFTWARE SUPPORT

Staff in the Library provide in-person, phone, and online support for multi-factor authentication (MFA), all Online/Blackboard courses, the Student Portal, and Triton student email. Online Help Center Form: <u>https://www.triton.edu/etrchelp/</u> Website (including hours): <u>https://www.triton.edu/academics/etrc/</u> Email: <u>etrchelp@triton.edu</u> Phone: 708-456-0300, Ext. 3215

TRANSFER SUPPORT

The Transfer Center provides numerous services to guide students in the process of transferring from Triton College to a four-year institution for bachelor's degree completion. In addition to accepting appointments with students, the center hosts workshops and sponsors events throughout the year, including university visits and events on campus. **Request Appointment**: <u>bit.ly/TritonTrxAdvising</u> **Website (including hours)**: <u>https://www.triton.edu/students/transfer-center/</u> **Email**: transfer@triton.edu Phone: 708-456-0300, Ext. 3417

TRANSPORTATION

Troy Rides, powered by Lyft, provides emergency rides to class, home, or work/clinicals, with specific limitations.

Online application: <u>Apply here</u>

Website: <u>https://www.triton.edu/troyrides/</u> Email: <u>studentlife@triton.edu</u> Phone: 708-456-0300, Ext. 3383

TUTORING

The Academic Success Center provides free in-person and virtual drop-in and appointment-based tutoring across subject areas. Check out their <u>website</u> to make an appointment or learn more. 24/7 tutoring is also available via <u>Brainfuse</u>, accessible through the Student Portal. **Website (including hours):** <u>https://www.triton.edu/academics/tutoring/</u> **Email:** <u>academicsuccesscenter@triton.edu</u> **Phone:** 708-456-0300, Ext. 3341

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