

**Operational Assembly:** Hilary Meyer provided these highlights from the September Operational Assembly. New initiatives for students were shared, including Troy Ride – for students who need rides to home, work, or a clinical assignment, and Troy Mart – a food pantry planned to open in September, offering greater food options. Enrollment for the fall semester exceeded the goal of 10,000 students, including 10 percent greater retention of first-time full-time students. Mental Health First Aid Training is being offered for staff and administrators this fall. The FY 24 Budget and FY 23 Audit will be presented to the Board this month; the FY 25 Budget process is beginning. Sexual Harassment Training notice is going to all employees this week for completion as required by the state. IT is working with enrollment services to simplify the student refund process. Operational Assembly set the following FY 24 Goals: 1) Lead the process design for automating degree completion; 2) Facilitate the implementation of relevant College Council recommendations relating to improving the student experience on campus; and 3) assist in emerging infrastructure upgrades and institutional compliance, as applicable.

**Academic Senate:** Michael Flaherty gave this update on Academic Senate and its subcommittees. Curriculum is discussing dual credit courses. Academic Standards has a new chair, Dennis McNamara, and they are in discussion about AI, as is Online Technology. Student Development is planning a blood drive for next year and following up on the neurodiversity topic presented at Faculty Workshop. Professional Development continues their work on the Faculty Observation Form and rubric.

**Student Success:** Lorena Gasca shared how Career Services is aligning their goals with Guided Pathways. Career Services is open to serve students, community, and alumni, and offers 1:1 meetings, workshops, career cube, internships, and job placement by empowering people. Transition is being made to a new online job portal – Handshake. The department is working on ways to track individuals' employment status.

**College Council Goal 3 Implementation:** The goal states: *Council will provide feedback on improving the student experience on campus*, and has a focus on student communication. Outcomes for the goal include engaging with students to learn what programs and services they are not aware of and providing suggestions for improving communication. Council suggestions included creating focus groups, surveys, offering incentives to students, exploring existing resources such as the Student Satisfaction Survey, surveying employees on knowledge of offerings, adding info to syllabi, sending student emails, talking to students in hallways, QR codes that link to services available.

**Enrollment Action Plan:** Jodi Koslow Martin discussed the enrollment funnel – a student's journey from interest to matriculation. Triton's rate for getting a student through that funnel is about 30 percent. The enrollment management team is reviewing things like enrollment steps, the admission acceptance package, helping students find their pathways, and targeted communication to improve that percentage.