

Suzanne Serrano, Academic Advisor



Assigned Programs:

- Business (Accounting/Finance, Administrative Assistant, Business Management, Entrepreneurship, Human Resource Management, Paralegal Studies, Social Media Digital Marketing, International Business)
- Information Technology (Computer Information Systems, Computer Network and Telecommunications Systems, Cybersecurity & Information Assurance, A+ Microcomputer Technician Certificate)
- Computer Science Transfer (Technical)

My background:

B.A. Spanish | Minors: History & Latin American Studies

I started working at Triton in the Fall of 2022. I have experience in advising, tutoring, mentoring, and case management. My previous job was working as a Student Advocate at West Leyden High School through a non-profit organization called West 40. I was also previously an Admissions Advisor at a trade school. I graduated from Northern Illinois University where I found my passion in the Spanish language and Latin American history. I studied abroad in Mexico and conducted research on colonial Latin America. NIU helped me expand my multicultural lens and form my personal identity.

My advising philosophy: College is a place to learn, grow, and have fun. Declaring your major does not make anything permanent. Academic Advisors are here to help you discover your choices, connect you with resources to help you be successful, and guide you through every step of the way. In my experience as a first-generation college student, I struggled academically and was afraid to ask for help. I would like to encourage students to meet with us and ask us any questions!

Fun fact: I'm currently learning Portuguese!